



# PROGRAM POLICIES

## YOU NEED TO BE AWARE OF

**The B.C. Scrap-It Program Society is a not for profit society. It is not a provincial or federal government program. As such, all incentives are subject to change at any time without notice as they are directly linked to available funding.**

**Program incentives are available to REGISTERED OWNER(S) of vehicles only. This does not include principal drivers or family members as identified below.**

**NO EXCEPTIONS WILL BE MADE TO ANY OF THE FOLLOWING POLICIES, FOR ANY APPLICANT, FOR ANY REASON**

All applicant(s) must be the registered owner(s) of the vehicle being scrapped.

The registered owner(s) of the vehicle being scrapped must be the registered owner(s) of the vehicle being purchased/leased.

Principal drivers of vehicles registered in a different person(s) name (regardless of whether or not that other person is a family member – spouse, son, daughter, common-law, etc.) cannot be the recipient of an incentive.

All applicants must be able to provide evidence from ICBC that they have continuously insured their vehicle, as the registered owner(s), for the 12 month period from the date they apply to the program, backwards.

Business vehicles are not accepted into the program. If you want to scrap a business vehicle, please contact our office and ask for a Personal Use Declaration form [applications@scrapit.ca](mailto:applications@scrapit.ca)

All applicants must be 19 years of age or older. Applicants under 19 who own a vehicle that qualifies may apply with parental consent. Please contact us for a Consent form [applications@scrapit.ca](mailto:applications@scrapit.ca)

All applicants must scrap their vehicle and claim their incentive within the 60 day period indicated on the Approval Email. If we have not received your claim before the 60 days, your application will be closed and you will have to reapply. Extensions will not be given, for any reason. APPLICANTS ARE ONLY ENTITLED TO INCENTIVES OFFERED DURING THE 60 DAY APPROVAL PERIOD. If your claim is late, you will only be entitled to the current incentives offered.

All applications must be made on-line. In order to reduce our environmental and carbon footprint, as well as processing costs, we no longer accept paper applications.

1995 or older vehicles qualify for our program. Replacement vehicles must be 2004 or newer.

Vehicles must be registered in the Province of British Columbia in order to qualify for our program.

Vehicles cannot have any liens or other encumbrances registered against them. SCRAP-IT will not be held legally liable or responsible for any vehicle that is scrapped where there is such an interest.

Vehicles must be in driving condition. They cannot be towed or pushed to an authorized scrap dealer.

Any break in continuous insurance coverage (storage, vacation, etc.) disqualifies the vehicle.

All applicants **MUST** have program approval **BEFORE** purchasing/leasing a replacement vehicle, unless FORM B was completed at a participating dealership at the time of the replacement vehicle purchase/lease.

Applicants choosing the Auto Makers & Dealers incentive **MUST** purchase vehicles from a participating dealership. BC SCRAP-IT will not pay an incentive to (or be responsible in any other way) a customer who purchases/leases a replacement vehicle at a non-participating dealership. Participating dealerships are listed on our website.

The vehicle being scrapped must be registered in the applicant's name. If there are multiple owners/applicants, **ALL** must be identified on the application form, **ALL** must agree to the program's terms and conditions, and **ALL** must be present when dropping the vehicle off at an authorized scrap dealer location.

Vehicles (old, approved, to be scrapped) are not to be left at dealerships under any circumstances. If an applicant leaves a vehicle at a dealership, BC SCRAP-IT will not be held responsible or accountable for the vehicle, or any steps, or any costs, required to rectify the problems resulting from such action.

Applicants **must apply on their own behalf**. Do not allow a salesperson or dealership to make an on-line application for you. All applicants must agree to the program's policies. If any applicant allows a dealership to complete this on their behalf, BC SCRAP-IT will not be held responsible or accountable for any incorrect information, problems, issues or concerns arising from such action.

There is a \$5,000 life time maximum allowable limit on how much any one person/company can receive from our program.

Our privacy policy can be viewed at [Privacy Policy](#)

## BIKE SPECIFIC POLICIES

The 10% (up to \$100) point of sale discount provided by the retailer cannot be used in conjunction with any other special offer, discount or promotion.

You must purchase the new bike from a participating bike retailer (listed on our website), and provide a valid receipt for the purchase to us, when submitting a claim. We do not under any circumstances, mail cheques directly to bike retailers. Please ensure you can afford to purchase the bike, (in advance of receiving the incentive) before choosing this option.

Electric bikes are included in this option.

The receipt you provide must be an original and cannot be a computer print-out. All receipts will be double-checked to ensure compliance with our program policy.

We will only issue a cheque when a complete claim has been received.

## WEST COAST EXPRESS SPECIFIC POLICIES

- Applicants may choose a West Coast Express monthly pass, or a GO2 card.
- Under no circumstances will customers receive cash, nor can they redeem the GO2 card for cash at a later date.
- WCE passes are NOT transferrable to anyone but an immediate family member living **in the same household** (written authorization is required).
- Applicants MAY NOT sell their tickets to other passengers. If any applicant is caught selling their tickets their benefit under this program will end immediately, with no recourse or reimbursement of any kind.
- Applicants must attend WCE Customer Service Office for the initial sign-up and then make arrangements for receiving subsequent passes.
- For detailed information about West Coast Express, it's routes and pass options, please visit their website [West Coast Express](#)

## TRANSIT SPECIFIC POLICIES

**Please note there are separate policies identified below for the Lower Mainland (Vancouver) and outside the Lower Mainland (Victoria). Please review all policies carefully for each transit location before selecting this incentive.**

### OUTSIDE THE LOWER MAINLAND (VICTORIA)

**All BC Transit customers, or potential customers, need to be aware of the following policies:**

All passes are subject to BC Transit's Policies as outlined on the reverse of each pass.

All passes are subject to [BC Transit's Terms & Conditions](#).

### LOWER MAINLAND (VANCOUVER)

**All TransLink customers, or potential transit customers, need to be aware of the following policies:**

- *Prior to June 15, 2009 we offered multiple transit zone choices and options, this program ended on June 14, 2009. Monthly TransLink passes are no longer available. Effective immediately applicants who submit a late claim (i.e. they applied to our program prior to June 14, 2009) ARE NO LONGER ABLE TO CLAIM MONTHLY TRANSLINK PASSES. Replacement options include:*
  - *For applicants who chose the Combo incentive (transit/bicycle) – an equivalent value 3 Zone MultiPass, or \$150.00 cash in lieu of the monthly passes.*
  - *For applicants who chose the Full Transit incentive – an equivalent value 3 Zone MultiPass, or \$300.00 cash in lieu of the monthly passes.*
- *Between June 15, 2009 and August 1, 2009 we only offered a 3 zone pass in the Lower Mainland.*
- *Effective August 1, 2009 we only offer a MultiPass in the Lower Mainland – details about MultiPasses may be found below.*

All transit passes are subject to TransLink's Policies as outlined on the reverse of each pass.

Transit clients holding concession, 1 and 2 zone passes (“monthly pass holders” meaning, those who applied to the program prior to June 15, 2009) are not allowed to change zones, unless opting for a 3 zone MultiPass.

Monthly pass holders cannot put passes “on hold” for a month (or more) – i.e. holidays, trips, etc.

BC SCRAP-IT will not be held responsible for any lost or stolen passes.

If a TransLink monthly pass holder does not receive a pass for any reason, the following will apply:

1. A monthly pass holder may only report a missing pass ONCE (due to the high potential for fraud)
2. If a pass “goes missing in the mail” the monthly pass holder must:
  - a. report this to us immediately via email to [transit@scrapit.ca](mailto:transit@scrapit.ca)
  - b. verify the current mailing address
  - c. request a replacement pass claim form
  - d. purchase a replacement pass on their own behalf
  - e. submit a valid receipt to us, together with a photocopy of the replacement pass, and the replacement pass claim form
3. In order to receive a replacement pass reimbursement, the monthly pass holder must agree to:
  - a. pick-up all future monthly passes from the SCRAP-IT office in Richmond, or
  - b. continue receiving monthly passes at the mailing address provided, at their own risk
4. SCRAP-IT will not be held responsible for stolen mail and/or mail fraud activities that take place outside of its own business location
5. No exceptions will be made to any of these policies for any reason

### **Lower Mainland MultiPass Information**

A MultiPass is a singular pass, i.e. it is 1 pass. “MultiPass” **does not** mean: *a multiple series of passes*.

A MultiPass has the transit rider’s name and a date range printed on them (the period for which they are valid).

MultiPasses are not transferrable. Please read the section below with respect to family members carefully.

MultiPasses must be picked-up in person at the BC SCRAP-IT office in Richmond during our regular business hours.

The person picking up the MultiPass **MUST BE** the registered owner (or one of the registered owners) of the vehicle that was scrapped.

Only one person can be the MultiPass holder and user. This person’s name will be printed on the pass. In cases where there is more than one registered owner, please decide who will be the MultiPass holder/user.

Principal drivers of vehicles registered in a different person(s) name (regardless of whether or not that other person is a family member – spouse, son, daughter, common-law, etc.) cannot be the recipient of a MultiPass. Only registered owners are entitled to the incentives we provide.

The person picking up the MultiPass **MUST BRING** 1 piece of photo identification (acceptable documents include Driver’s License, Passport, Nexus Card, or other government issued identification). This document will be scanned and you will be asked to sign for receipt of your pass. If you are uncomfortable with this process, please consider choosing a different incentive.

MultiPass holders cannot “Take a Friend for Free” This is a TransLink Program offered only to monthly FareCard holders.

## PLEASE NOTE AGAIN...

- MultiPasses are not transferrable between family members, even if the vehicle was considered a “family vehicle.”
- Only one person can be the MultiPass holder and user AND the person named on the MultiPass **MUST BE** the registered owner (or one of the registered owners) of the vehicle that was scrapped.
- A “Principal Driver” of a vehicle registered in someone else’s name, even if they are a family member, is not entitled to an incentive under our program. Incentives are provided to registered owners only.
- Once the pass is issued, the name on it cannot be changed regardless of the circumstances.
- MultiPasses cannot be returned or refunded once issued.

If you are unclear or want more information, please email us at [transit@scrapit.ca](mailto:transit@scrapit.ca) BEFORE choosing this incentive.